

QUALITY POLICY


The IBTS is committed to providing the following to all its users, donors, patients, hospital scientific and clinical staff the highest quality:

- blood and tissue products
- diagnostic and distribution services
- consultative services

The Quality Policy is implemented by the following:

- Implementation of a quality management system, the purpose of which is to continuously improve the quality of the products and services provided
- Setting quality objectives and plans to implement the quality policy
- Ensuring that all IBTS staff is familiar with the quality management system to ensure user satisfaction
- Upholding professional values and good professional practice
- Complying with all pertinent legislation

Signed



Director of Quality and Compliance

Date 28/01/2022

IBTS/QA/QM/0001	Ver 2	Attachment 10.1
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